

Community Needs Assessment Report
August 2012
Jay County Hospital Community Health Education Department
In Collaboration with the Jay County Health Department 2011 Assessment

The Jay County Hospital Community Needs Assessment (JHCNA) was conducted from March through August 2012. The JHCNA was available online, at the Jay County Expo, Jay County Health Fair, and the Jay County Fair. The JHCNA was distributed at local clubs and corporations, as well as the Jay County High School. The JHCNA was also available as a paper copy to anyone who requested one. The JHCNA was marketed via billboard and the local radio station during Health Talk which aired three times weekly during the survey period. A total of 241 surveys were reported.

The Jay County Health Department conducted the Jay County Community Health Assessment (JCCHA) Survey in 2011. The JCCHA surveys were collected from the Food Giveaway (66), Health Fair (106), and Community Poll (76). The results of this survey will be compared and contrasted with the JHCNA to better assess the community needs.

In both surveys, the majority of the surveys were representative of the 47371 zip code (JHCNA – 80%, JCCHA – 57%). Other zip codes represented include: 47326, 47336, 47369, 47373, and 47381. In the JHCNA, 7 surveys were collected from out-of-county residents, and 25 surveys were from out-of-county for the JCCHA survey.

The JHCNA participants reported gender as 44.4% Male and 56% Female. The JCCHA reported 27% Male and 65% Female, with 8% not answering the survey question.

The JHCNA had the majority of respondents in the 25 years or less age range (59.8%), while the JCCHA survey had 10% in this range. The majority of respondents for the JCCHA survey were 26-39 years (25%) and 40-54 years (25%).

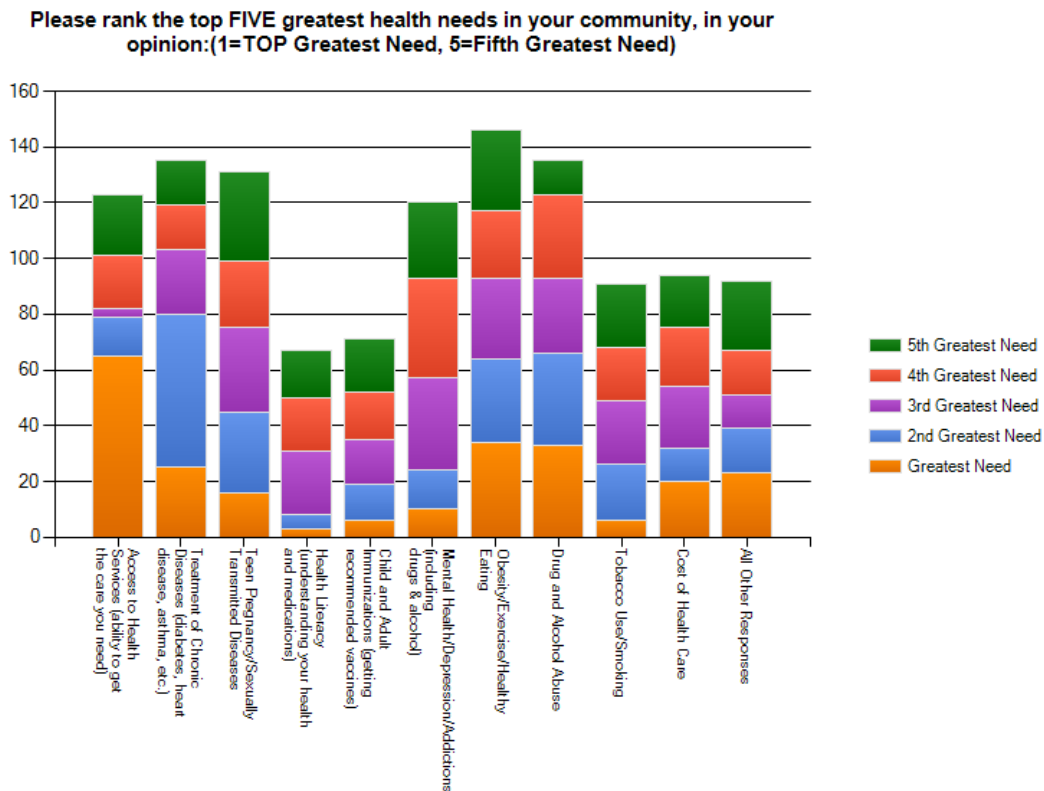
In terms of health care coverage, the majority of JHCNA respondents did have health insurance (71.4%), while only 39% of the JCCHA respondents had health insurance. Only 7.1% of JHCNA respondents were self-pay (no insurance), compared to 21% for JCCHA.

Although the JHCNA did not take into account household income or ethnic group, the JCCHA did report 33% of their respondents as less than \$20,000 annual household income (majority), and 92% responded as white/Caucasian.

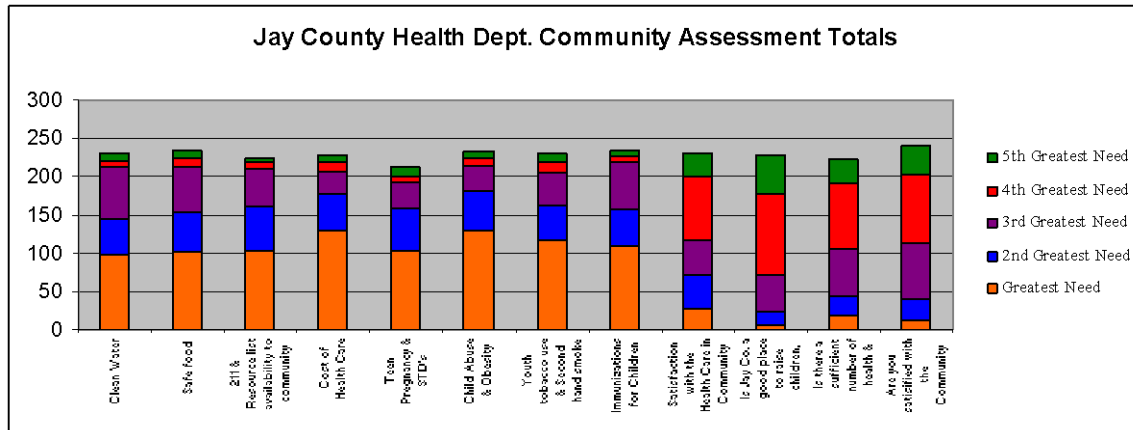
Both surveys asked the question, “How would you rate the overall health of our community?” The majority of JHCNA respondents selected Somewhat Unhealthy (46.5%). The majority of JCCHA respondents selected Somewhat Healthy (58%). The JHCNA also posed the question, “How healthy do you think you are?” The majority of respondents (55.6%) selected Somewhat Healthy.

The JHCNA survey asked, “What services have you used at Jay County Hospital?”, 59.3% of those surveyed had utilized Family Physicians, 14.9% used Specialty Physicians, 24.1% used the Surgery Department, 35.3% used Laboratory/Radiology/Rehab, 39.8% utilized Emergency Department services, 13.3% had Inpatient Hospital Care, 5.8% used Education services, 2.1% had been part of Support Groups, and 40.7% had involvement with the WINS Program. The JCCA asked a similar question to participants based on services the Health Department offers. Of the responses, 37% did know what services were provided, 25% did not know, and 25% were unsure of the services provided by the Health Department.

Participants of the JHCNA were asked to rank the top five needs in their community. The top ranking needs include: Obesity/Exercise/Healthy Eating (60.6% ranked this need in their top 5), Drug and Alcohol Abuse (56.0%), Treatment of Chronic Diseases (56.0%), Teen Pregnancy/Sexually Transmitted Diseases (54.4%), and Access to Health Services (51.0%). See graph below. In addition to this information, the top five “Greatest Needs” include Access to Health Services (27% selected this as the greatest need), Obesity/Exercise/Healthy Eating (14.1%), Drug and Alcohol Abuse (13.7%), Treatment of Chronic Diseases (10.4%), and Cost of Health Care (7.5%). 65.1% of participants agreed that there are enough programs in the community to meet these needs, while 34.9% felt there were not enough programs in the community to meet these needs.



Similarly, for the JCCHA assessment, the participants were asked to indicate how much attention they would put on certain categories or state their opinion on certain subjects. The top ranking needs include: Cost of Health Care (52.42%), Child Abuse & Obesity (52.02%), Youth Tobacco Use and Secondhand Smoke (47%), Immunizations for Children (44%), and Teen Pregnancy & STD's (42%). See graph below.



The JCHCNA asked participants in what other ways could Jay County Hospital or other community organizations help improve the top five health needs that the participants had selected. The categories that most responses were grouped into included: obesity education, health and fitness, more community collaboration, more community education/health awareness programs and activities, drug prevention, and mental health issues/addiction.

In comparison of the two assessments, three of the top five responses were the same, which includes Obesity/Exercise/Healthy Eating and Child Obesity, Drug and Alcohol Abuse and Youth Tobacco Use and Secondhand Smoke, and Teen Pregnancy and Sexually Transmitted Diseases (STD). The two needs assessments provide a valuable look at the needs and perceptions of the community. The Jay County Hospital and Jay County Health Department plan to collaborate and work with other community agencies to provide more education and programs as needed, and work to improve the programs and opportunities that are already available, but many people may not be aware of.